

NORTH LINCOLNSHIRE COUNCIL

Health and Wellbeing Board

**Annual report-
Health and Care Integration Plan 2019 - 24**

1. OBJECT AND KEY POINTS IN THIS REPORT

1.1 The Health and Wellbeing Board is recommended to note the progress to date and the updated priorities for the Health and Care Integration Plan 2021

2. BACKGROUND INFORMATION

- 2.1 The Health and Care Integration Plan 2019 - 24 was approved for publication by the Health and Wellbeing Board on 25 June 2019.
- 2.2 The plan is set in the context of the Health and Wellbeing Board's responsibility to promote joint working and demonstrate how we focus on transforming the lives of people in North Lincolnshire through developing a 'Sustainable, Enabling, Integrated Health & Social Care System' that empowers our local population, provides opportunities to develop relationships across communities, promoting self-help.
- 2.3 The plan is structured around the four strategic principles: Enabling Self Care, Care Closer to Home, Right Care Right Place and Best Use of Resources.
- 2.4.1 Significant progress highlighted below, has been made over the last eighteen months, most notably a range of partners working together in response to the COVID-19 pandemic. People were deployed differently to take on new roles to contribute to the emergency response within acute, community and social care settings.

2.5 Progress highlights:

- A 'community first' approach was applied, putting the person at the heart of everything we do. In addition to providing information, advice, and guidance, connecting more vulnerable residents and families to direct support from within their community.
- A new 'Welcome Home' service to support people leaving hospital has been developed with the voluntary sector to ensure people returning have everything they need at home.
- A single point of access for community health and social care has been agreed which provides the public and professionals a single contact point for advice and support.
- A dedicated GP has been established to support an urgent response to people in crisis in their own homes alongside community health and social care resulting in a reduction in avoidable hospital admissions and A&E attendances.
- The Urgent Treatment Centre providing urgent care without the need to attend A&E, was implemented and is provided at Scunthorpe General Hospital.
- Focused exercises focusing on hospital discharge process have been undertaken and changes made to enable people to leave hospital at the right time and support them to remain in their own homes.
- A joint approach to supporting frail and elderly residents has been developed which will enable a pro-active approach to supporting people living with long term health and support needs.
- The Primary Care Networks (GP arrangements) covering North Lincolnshire are now well established and have been pivotal in delivering the vaccination programme.
- The vaccination program for COVID-19 has had a high uptake locally with all groups offered the vaccine within timescales.
- The mental health community model has been developed, providing support to people with mental ill health closer to their homes and communities.
- A draft strategy has been developed for palliative end of life care and is currently out for consultation across North Lincolnshire

- Infection prevention control training has been provided to all front-line care home and homecare staff keeping people safe and well and reducing the spread of infection.
- Partners have adapted to new ways of working using technology and people in receipt of care and support have embraced this change.

2.6 Given the progress made to date the four principle of Self Help, Care Closer to Home, Right Care Right Place and Best use of resources remain and high level priorities forthcoming year have been updated as follows:

People-

- Ensuring equality of access to all aspects of health and wellbeing using population health management techniques and other intelligence – vulnerable groups and to organises proactive support for them;
- Enabling people to remain in their own homes and have choice and control over their lives, including the people who care for them.
- Enhancing the health and care of residents living in care settings.

System-

- Support and develop primary care networks (PCNs) to join up primary and community services
- Simplify, modernise and join up health and care (including through technology and by joining up primary and secondary care where appropriate)
- coordinate the local contribution to health, social and economic development to prevent future risks to ill-health within different population groups and
- Integrated workforce strategy to enable new models of care to be delivered.

2.7 The refreshed plan has taken account of the proposals in the White Paper Integration and Innovation: working together to improve health and social care for all published in February 2021.

3. **OPTIONS FOR CONSIDERATION**

3.1 The Health and Wellbeing Board is recommended to note the progress to date and the updated priorities for the Health and Care Integration Plan 2021.

4. ANALYSIS OF OPTIONS

- 4.1 The plan meets the requirements of the Humber, Coast and Vale Health and Care Partnership for a place plan for health & care.

5. FINANCIAL AND OTHER RESOURCE IMPLICATIONS (e.g. LEGAL, HR, PROPERTY, IT, COMMUNICATIONS etc.)

- 5.1 Joint working across partner organisations within North Lincolnshire gives an opportunity for a greater influence over the factors that affect the health and wellbeing of our population.

6. OTHER RELEVANT IMPLICATIONS (e.g. CRIME AND DISORDER, EQUALITIES, COUNCIL PLAN, ENVIRONMENTAL, RISK etc.)

- 6.1 N/A

7. OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)

- 7.1 The plan covers all age, all levels of need and as such is fully inclusive.

8. OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED

- 8.1 Consultation will be undertaken with relevant Council Officers, partner organisations, the Voluntary and Community Sector and individuals to ensure inclusivity, and a coordinated approach to delivery.
- 8.2 Further engagement with the various stakeholder groups will continue with development of the future actions.

9. RECOMMENDATIONS

- 9.1 The Health and Wellbeing Board is recommended to note the progress to date and the updated priorities for the Health and Care Integration Plan 2021.

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Background Papers used in the preparation of this report:

Health and Care Integration Plan 2019 – 24. Health and Wellbeing Board minutes 25
June 2019 (279)